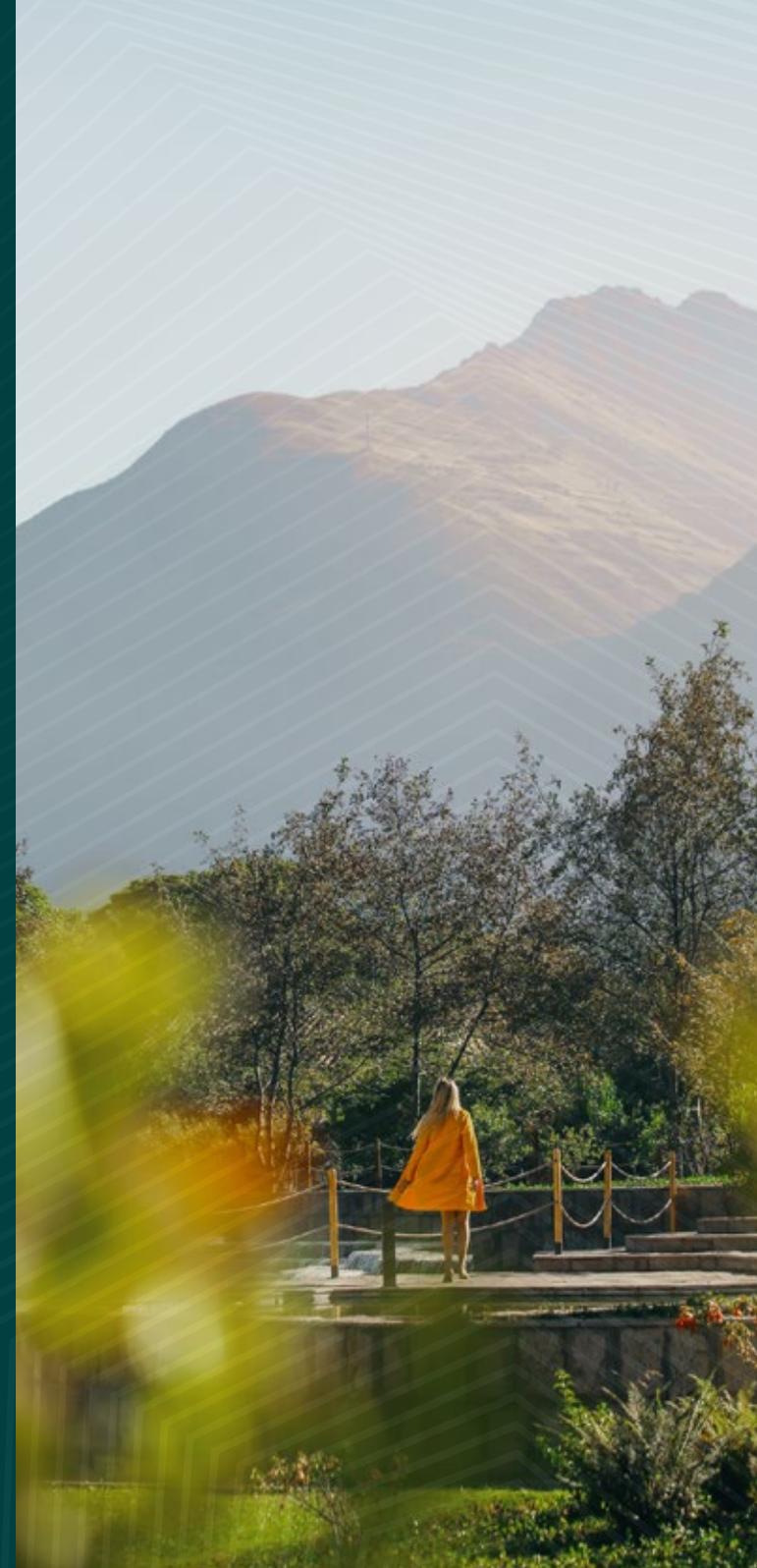


INTURSA

Hotel Group

Sustainable Intursa



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Introduction

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Sustainable Intursa

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Sustainability is development that meets the needs of the present without compromising the capacity of future generations, ensuring a balance between economic growth, care for the environment and social well-being¹. This definition and its consequent parameters, aligned with the global sustainable development goals of the United Nations, lead the way that Intursa has been setting itself for years as a hotel group.

We operate in **Peru**, a megadiverse country with ancestral heritage. Our hotels are located in destinations of natural and cultural richness. Aware of this privilege, we have integrated a vision of sustainability into every aspect of our corporate, operational and hotel experience.

¹ World Commission on Environment and Development Report (Brundtland Report), 1987, compiled by the World Summit held in Johannesburg in 2002, organized by the UN.

Corporate sustainability strategy

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Sustainable Intursa

01 Corporate

02 Sustainability Strategy

Corporate
sustainability strategy

Since the beginning of our history as a hotel group dedicated to tourism, more than fifty years ago, our commitment to the planet, and to the cities and communities in which we operate, has been permanent, as has our sense of responsibility towards people: those we serve, those we work with and those we coexist with in each destination.

EIn **2023**, we relaunched, in a transversal manner throughout the organization, our vision of corporate sustainability to focus on the most innovative actions and criteria that lead the way globally. The sustainability strategy of Intursa is based on **our purpose of generating happiness in people and prosperity in our destinations**, in addition to aligning ourselves with the Sustainable Development Goals of the United Nations. This strategy is based on three pillars:





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PEOPLE FIRST

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Corporate
sustainability strategy

Our concern for our employees leads us to seek ways to contribute to them. For example, through programs such as Familias Saludables, which helps to improve the quality of life of our employees by providing opportunities to **continue their education, improve their housing situation, and establish mental health** practices to contribute to their **overall well-being**.

We encourage talent development among our employees, as well as intra-entrepreneurship, by conducting workshops, training, and fairs, all under a principle of **equity and equal opportunities**.

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We promote **service culture** not only to our **customers**, but also to our **communities**: we encourage **volunteering** and involvement in the issues that most concern the daily life of our surroundings. In the last year alone, we performed more than 2,700 hours of volunteer work, participating in several activities, such as beach cleanups in Paracas and Lima, and the Vilcanota River cleanup in Urubamba; tree planting in

Lima and street cleaning in Cusco; blood donation campaigns, among other activities that unite us as a company and as a community.





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SUSTAINABLE OPERATIONS

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Corporate
sustainability strategy

We generate **opportunities and prosperity** at the locations where our hotels operate in a responsible manner with the environment, with the local community and in each link of the supply chain. We aim to grow our operations hand in hand with the communities that welcome us. Our hotels are located in fantastic, privileged destinations with nature, tradition, people and authenticity. We want to invest in our neighborhoods and in those communities that we are already a part of.

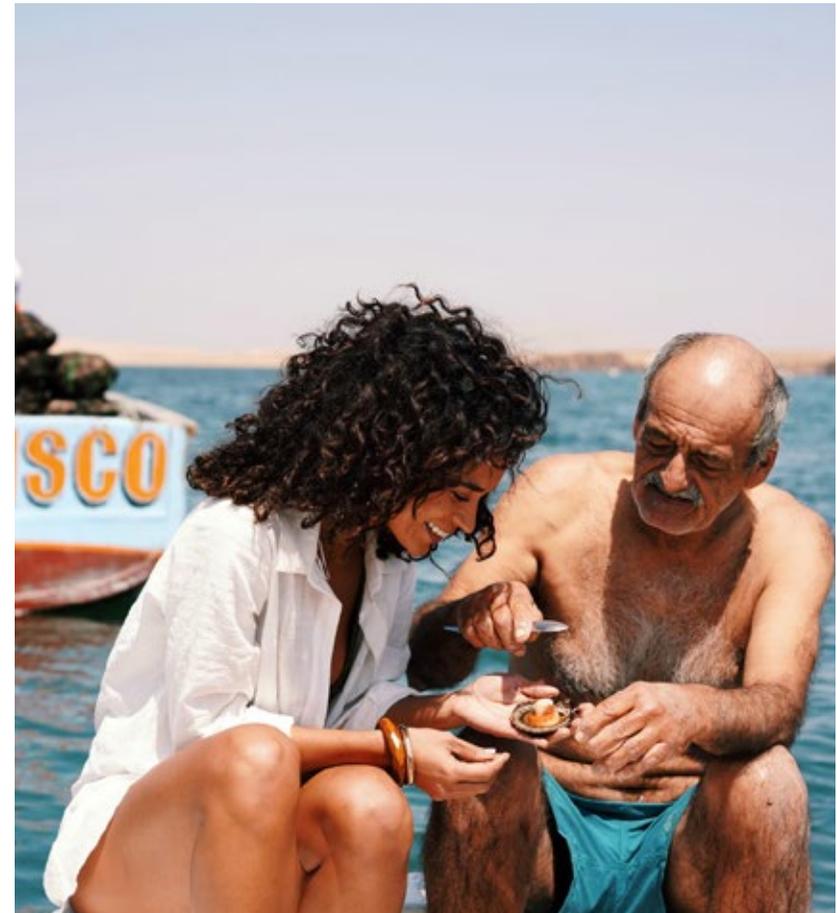
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In addition to carrying out projects of high social impact, we seek to be a **source of jobs** and **local collaboration**. We have different premises that help us in these efforts, under a **local supplier development program**, in which different actions stand out:

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SUSTAINABLE OPERATIONS

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Corporate
sustainability strategy

ZERO KILOMETER

This is the concept that guides the menu of the **Chalana** restaurant at the **Hotel Paracas, a Luxury Collection Resort**. The idea is to **promote local fishing** that generates minimum mobility and is aware of the time of the species. Not only is the distance the product travels from its origin to the plate shortened, but it also comes directly from the producers, the artisanal fishermen, without intermediaries. This practice not only ensures a sustainable cuisine that benefits the sea and coastal communities, but also generates a gastronomic experience that is always fresh, creative, and inspiring.

PROMOTING ARTISANAL FISHING

The launch of our tasting menu **Travesía Marina** at the **Ballestas** restaurant in the **Hotel Paracas, a Luxury Collection Resort**, aims to pay tribute to the work of fishermen by making visible the route of the products that reach our tables and, above all, by giving prominence to the authors of a traditional work. We want the public to get to know the people who are part of the Paracas fishing community, to whose strength, patience, care, and knowledge we owe so many dishes. We are committed to supporting artisanal fishing that seeks to balance the extraction of marine resources with the capacity of ecosystems to regenerate.

LOCAL PRODUCTION AND CONSUMPTION

We promote the **reevaluation of native potatoes**, thanks to our work with the local farming community of the Sacred Valley, which feeds the pantries of **Tambo del Inka, a Luxury Collection Resort & Spa**, in the Sacred Valley, and **Palacio del Inka, a Luxury Collection Hotel**, in Cusco. We implemented an internship with families from the rural Cusco community of Huanacalle to train them in sprout and micromix cultivation; they are now suppliers to our hotels. Another exemplary case is that of our milk supplier in the Cusco hotels, whom we helped to produce yogurt and not have to transport it from other cities. These actions not only have the positive environmental impact of reduced mobility and energy expenditure, but consuming local, artisanal, and natural products is an added value for our guests.

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MEMORABLE MOMENTS

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Corporate
sustainability strategy

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We create unique and sustainable experiences that last in the memory of our guests and promote the richness of local culture in an authentic, respectful, and responsible way. Whether proposing a **route of Andean colonial and republican art at Palacio del Inka, a Luxury Collection Hotel**, Cusco (hand in hand with the Ministry of Culture and assuming the guardianship of these historical pieces); designing **marine immersions** that show us the richness and fragility of the ecosystem, sailing from our dock at **Hotel Paracas, a Luxury Collection Resort**; or inviting our guests to select their own food from the **organic garden** we cultivate at **Tambo del Inka, a Luxury Collection Resort & Spa, Sacred Valley**, and then they can prepare it themselves, with the help of our chef, and enjoy it from the garden to the table, as a better way to appreciate the diversity of the Andean pantry.



Sustainable development goals

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Sustainable Intursa

Sustainable development goals

At Intursa, we are committed to actively contributing to the United Nations sustainable development goals (SDGs), focusing on those that directly impact our operations and community.

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Sustainable development goals



Promote the development of the towns where we operate, generating shared value.



Promote social inclusion and equal opportunities.



Promote fair education and talent development.



Responsibly manage our waste and supply chain. Generate sustainable and regenerative tourism that creates jobs and promotes local culture and products.



Promote female empowerment and gender equality.



Reduce our environmental impacts and manage them sustainably

Sustainable practices and initiatives in our hotels

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Sustainable practices and
initiatives in our hotels

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Sustainable practices and initiatives in our hotels

The tourism industry contributes to economic growth and the promotion of a more connected, fulfilling, and conscious life for people around the world. However, we know that this industry has a significant carbon footprint. That is why Intursa is committed to helping overcome the environmental challenges of the natural and urban environments surrounding its hotels. Its sustainability practices and initiatives also invite guests to actively participate in this sensitivity and vision, and thus establish a deeper relationship with the destinations they visit. One that will mark their lives and remain in their memories.



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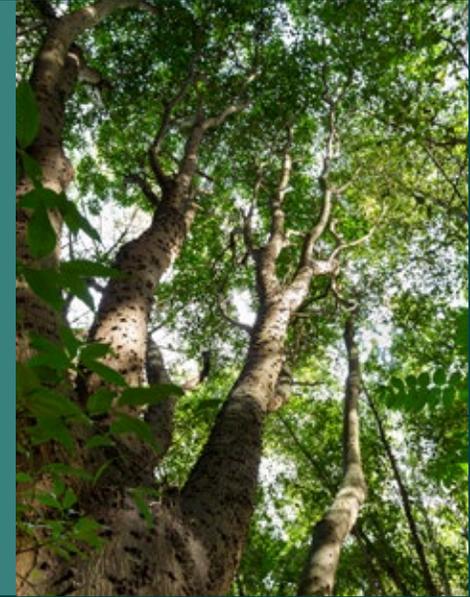
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Sustainable practices and
initiatives in our hotels

CARBON FOOTPRINT MEASUREMENT

At Intursa we measure our carbon footprint in all scopes and categories on an annual basis, in order to know with the utmost accuracy what our impact is and to adjust our actions and strategies efficiently. Due to this continuous effort, we have been recognized with a star in the Huella de Carbono Perú platform of the Ministry of the Environment.

In response to our latest measurement, we have implemented an energy matrix change from LPG to natural gas at **The Westin Lima Hotel & Convention Center**, as well as the installation of variable speed drives in the escalators to reduce disused energy. We are also changing the lights in **Aloft Lima Miraflores** and **AC Hotel Lima Miraflores** hotels to LED lights, which translates into a considerable energy reduction.



SOLID WASTE MANAGEMENT

We manage our solid waste in all our hotels, segregating waste in the back and front of each location.

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Since April 2024, we have a partnership with Sinba, an organization dedicated to solid waste management with socio-environmental components, providing better traceability and final disposal of waste from our hotels in Lima: **The Westin Lima Hotel & Convention Center**, **Aloft Lima Miraflores** and **AC Hotel Lima Miraflores**. Recyclable waste is reconditioned in its treatment plant to be used as inputs for other industries. Organic waste is taken to its bio factory where compost for plants and animal feed is produced.



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Sustainable practices and
initiatives in our hotels

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WASTEWATER TREATMENT PLANTS

We have two wastewater treatment plants in **Tambo del Inka, a Luxury Collection Resort & Spa** and **Hotel Paracas, a Luxury Collection Resort**, a process of our own with which we manage to reuse up to 100% of the water from the operations of each hotel for the irrigation of its extensive green areas, which are part of the experience of these hotels immersed in destinations of natural landscapes, and dazzling flora and fauna.



Partnerships

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Sustainable Intursa

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Partnerships

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Partnerships

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The sustainability is an attitude that seeks to build a more humane and caring society, and to have a positive impact on the community. Establishing key partnerships with prestigious organizations that strive to improve the quality of life of vulnerable populations, with an impact on different fronts of action, has been vital to guide the interests and efforts of Intursa in terms of sustainability.

Through these partnerships, we ensure that the aid reaches its destination in the best way possible, and that the positive impact we want to generate is materialized and amplified among the population.

Collaborating with the work of these organizations has led us to learn more about the reality of the destinations and communities of which our hotels are part of.

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ENSEÑA PERÚ AND FUNDACIÓN NIÑOS DEL ARCO IRIS

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Enseña Perú is a **non-profit association** that believes in the power of education and contributes to building a national movement led by agents of change, from diverse sectors, for educational transformation. On the other hand, **Fundación Niños del Arco Iris**, in Urubamba (Cusco), is dedicated to creating development opportunities through a comprehensive program for children in vulnerable conditions in rural communities of the Andean department.

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Intursa joined Enseña Perú to promote an educational transformation that impacted 170 students of Niños del Arco Iris in Urubamba, the province where **Tambo del Inka, a Luxury Collection Resort & Spa**, Sacred Valley, is located.

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Partnerships

These are the results after one year (2023):

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45%

of elementary students reached a satisfactory level of reading comprehension. (vs 0% baseline).

37%

of students are at a satisfactory level in mathematics. (vs 6% baseline)

70%

are at a satisfactory level in social-emotional skills.

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CASA MANTAY

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Partnerships

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Established in 2000 in Cusco, Casa Mantay is a **non-profit organization** committed to providing comprehensive support to teenage mothers and their children. Casa Mantay houses, orients, and trains teenage mothers from several departments in southern Peru who are at social risk. Both the teenage mothers and their children receive housing, food, clothing, and health care; the mothers also receive psychological therapy, high school education, education for healthy motherhood, technical training and job orientation, legal advice and support, and restoration of their right to an identity.

Currently, one of the main goals of Mantay is to generate jobs for mothers of legal age who have already left the shelter. To this end, it has created workshops, such as the leather workshop, in which handmade products are made by the young women. It is a project that has **Fair Trade certification** and has represented Peruvian handicrafts at national and international fairs.

Palacio del Inka, a Luxury Collection Hotel has been supporting Mantay for several years by opening the doors of its century-old mansion to provide a space with connection to the street, intended for the sale of the leather workshop products. This space has recently been expanded to make room for the **Mantay modern art gallery**, a cultural space connected to the store. **100% of the sales** of the art and handicraft pieces are **destined to Casa Mantay**, which constitutes almost 20% of the total income of the organization.



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BANCO DE ALIMENTOS PERÚ

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In Peru, 16.6 million people are in a situation of food insecurity, while 47.6% of the food produced is thrown away.

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Banco de Alimentos Perú is a **non-profit organization** that has been fighting hunger and food waste in the country for a decade. It does this through the recovery of food that has lost its commercial value, but is still fit for human consumption, and the implementation of high-impact projects. Its work has been certified by **AIB International** and **The Global FoodBanking Network**.

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Partnerships

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Based on our agreement with **The Westin Lima Hotel & Convention Center**, **Aloft Lima Miraflores** and **AC Hotel Lima Miraflores**, in 2023 alone, Intursa has donated 4837 Kg of food, which translates into 19346 rations delivered and 2300 beneficiaries.

¹ FAO, 2022.



Certifications and Recognitions

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Sustainable Intursa

Certifications and recognitions

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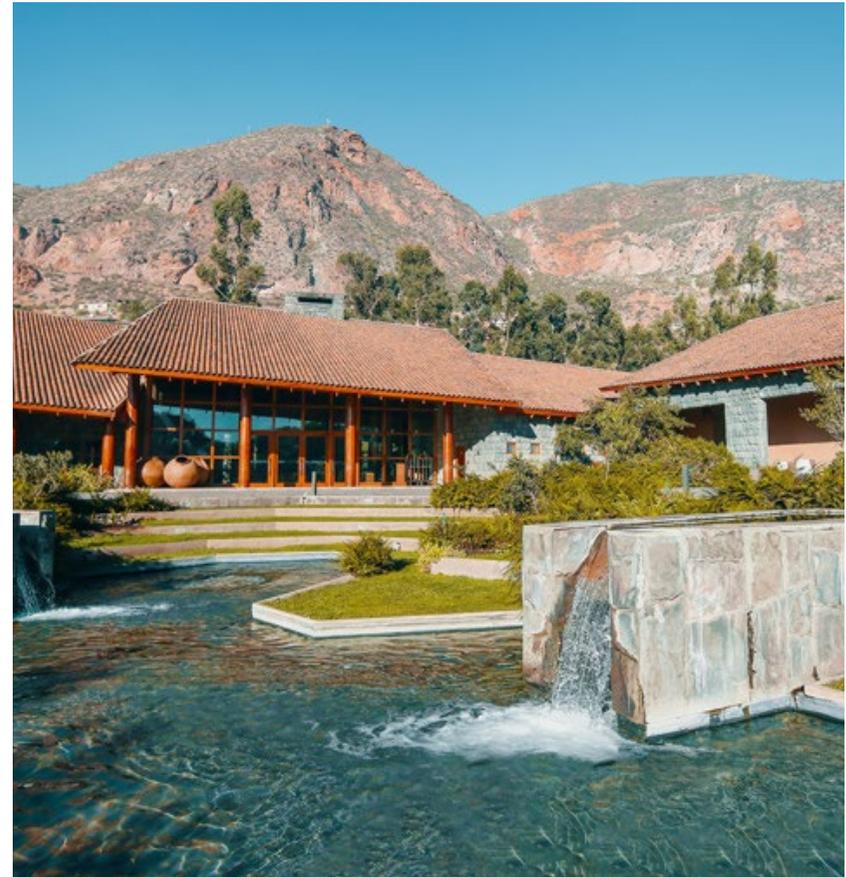
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Sustainability certifications set a standard and help to distinguish and highlight the impact of actions in the sector. They also enable travelers to make environmentally and socially responsible decisions. Certifications increase public awareness of responsible business practices, something that undoubtedly benefits the tourism industry.

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Certifications
and recognitions

The carbon footprint measurement of the six hotels in our portfolio has obtained, from the Ministry of the Environment, the measurement recognition diploma Huella de Carbono Perú. Additionally, **The Westin Lima Hotel & Convention Center** has been **LEED Gold certified since 2016** and has recently been recertified in **2024**. **Tambo del Inka, a Luxury Collection Resort & Spa**, Sacred Valley, is also **LEED** certified.



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Our hotels have received several awards and recognitions, granted by leading institutions in the industry as well as by platforms that collect the opinions of travelers themselves.

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LEED GOLD 2024

The Westin Lima Hotel & Convention Center

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LEED

Tambo del Inka, a Luxury Collection Resort & Spa

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Certifications and recognitions



PERU CARBON FOOTPRINT RECOGNITION BY THE MINISTRY OF THE ENVIRONMENT

The Westin Lima Hotel & Convention Center
AC Hotel Lima Miraflores
Aloft Lima Miraflores

Hotel Paracas, a Luxury Collection Resort
Tambo del Inka, a Luxury Collection Resort & Spa
Palacio del Inka, a Luxury Collection Hotel

ELSA

ELSA - WORK SPACES WITHOUT HARASSMENT

This recognition reflects our commitment to creating safe and harassment-free work environments.
Intursa Hotel Group



SAFE COMPANY OF THE MINISTRY OF WOMEN AND VULNERABLE POPULATIONS

Free from Violence and Discrimination against Women
Intursa Hotel Group

INTURSA

Hotel Group